

From: Allen, Dan P.  
Sent: Thu 10/15/2009 6:37 AM  
To: Koenigsfeld, Carrie F.  
Subject: MTM

To: Prescription Medication Usage Study Committee

Dear Committee,

I am writing in support of Medication Therapy Management (MTM). I am a general internist at Lakeview Internal Medicine and have had the opportunity to experience this valuable service for my patients. Under the direction of Carrie Foust Koenigsfeld, PharmD, the providers at our clinic have utilized MTM in the care of our chronic care patients. This collaborative model has shown improved patient outcomes as measured by national quality guidelines.

Pharmacists have worked with providers in our office in a team model. This has led to the development of a "point of service" coumadin clinic in our office. This service has led to an increase in patient compliance and safety due to the increased educational efforts from the pharmacy team concerning anticoagulation therapy. An increase in office efficiency has also followed.

Smoking cessation education, prescription management and phone followup has led to an increase in the percent of patients who quit smoking in our clinic.

Our pharmacy team, in collaboration with providers at our site, use their skills in the management of our patients with diabetes, hypertension and hyperlipidemia. MTM is critical to the success in managing these patients and models the chronic care model held out as the most efficient and safe way to care for these patients. The educational efforts associated with this endeavor in a collaborative model benefit patients, as well as providers.

The future of health care is centered on our ability as health care professionals to work together in the care of patients. Pharmacists do play an important role in this model. Hopefully, we will eventually find a way to reimburse all members of the health care team for the non-face-to-face care that is provided with great benefit for the patient. Recognizing the value of managing patient care by multiple professionals, that is beyond the office visit, will go a long way to supporting collaborative care models needed to impact the health and medical outcomes of patients.

Respectfully,

Dan Allen, MD, FACP